



Tel: (013) 712 7589 / 087 351 8062

Fax: 086 551 3944

Email: info@kcsisp.co.za

P. O. Box 1057

BARBERTON

1300

Home Broadband

Barberton, Nelspruit, Rocky Drift, Whiteriver, Plaston, Spioenkop, Sabie

Wireless Internet

Application for 12 Month Term - KCS Internet Services Agreement.

SUBSCRIBER DETAILS

COMPANY NAME: (if applicable)							
CONTACT NAME:							
I.D. No. or COMPANY REG. No:							
OCCUPATION/BUSINESS TYPE:							
V.A.T. NUMBER (if applicable)							
WINDOWS VERSION:							
POSTAL ADDRESS:					PHYSICAL ADDRESS:		
Tel: (O)		(H)		Cell:		Fax:	
ACCOUNT No. For admin use)				E-MAIL:			

12 MONTH SUBSCRIPTION CONTRACT

SUBSCRIPTION DETAILS (Please tick option required)

Wireless Uncapped 12 Month Options : Best Effort, Recommended for Home Use	Rates	<input checked="" type="checkbox"/>
1024kbps Broadband Wireless Uncapped – Connect between 825kbps to 1150kbps Best Effort	R 299.00	<input type="checkbox"/>
2048kbps Broadband Wireless Uncapped – Connect between 1725kbps to 2178kbps Best Effort	R 399.00	<input type="checkbox"/>
4096kbps Broadband Wireless Uncapped – Connect between 3525kbps to 4178kbps Best Effort	R 599.00	<input type="checkbox"/>
6144kbps Broadband Wireless Uncapped – Connect between 5525kbps to 6178kbps Best Effort	R 699.00	<input type="checkbox"/>
IF You Need a Package with a Higher Download or Upload refer to our Advanced Packages		
Installation		
Standard Installation: One connection cable 20m to 1 PC or Nearest Switch No WIFI Router	R 1499.00	<input type="checkbox"/>
Advanced Installation: One connection cable 20m to WiFi Router Includes Standard WIFI Router	R 1999.00	<input type="checkbox"/>
Transfer to KCS ISP (Client provides all equipment, KCS Will first inspect all equipment)	R 550.00	<input type="checkbox"/>
Add on to Standard or Advanced Installation - Extra Long Mast 6M + 6M Mast Bracket	R 450.00	<input type="checkbox"/>
Upgrade to Advanced Installation – High Gain WiFi Router	R 400.00	<input type="checkbox"/>
Add on to Standard or Advanced Installation – AC Power Beam Or Ligowave Antenna	R 550.00	<input type="checkbox"/>
The above packages are uncapped, unshaped, unthrottled & is subject to a Fair usage Policy.		

All 12 month agreements are subject to a debit order.

ALL FAILED DEBIT ORDERS OR PAYMENTS WILL BE CHARGED R100 RECONNECTION FEE

Signed

Name

Date

INSTALLATION IS DONE WITHIN 2 TO 5 BUSINESS DAYS
FARMS & LOW SIGNAL AREAS CAN TAKE LONGER TO SECURE A GOOD SIGNAL
If you don't see the package you need, then we can create a custom package to suite you.



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DEBIT ORDER DETAILS	
SUBSCRIBER NAME: Company Name (if applicable)	
BANK ACCOUNT NAME:	
BANK:	
BRANCH NAME & TOWN:	
BRANCH CODE:	
ACCOUNT NUMBER:	
ACCOUNT TYPE:	
REFERENCE (for KCS use only)	

I/We hereby request, instruct and authorize you to draw against my/our account with the abovementioned bank (or any other bank or branch to which I/we may transfer my/our account) the sum of R_____ (& amount in words) _____ "the amount necessary" for the monthly premium due in respect of the abovementioned agreement on the (1st)(7th) (15th) (25th). All such withdrawals from my/out bank account by you shall be treated as though they had been signed by me/us personally. I/We understand that the withdrawals hereby authorized will be processed by computer through a system known as the ABC Magnetic Tape Service, and I also understand that the details of each withdrawal will be printed on my bank statement or on an accompanying voucher. I/We agree to pay any bank charges relating to this debit order instruction. This authority may be cancelled by me/us by giving one month's calendar notice in writing, sent by prepaid post of fax, but I/we understand that I/we shall not be entitled to any refund of amount which you have withdrawn while this authority is in force if such amount were legally owing to you. Receipt of this instruction by you shall be regarded as receipt thereof by our bank (whichever it is or will be).

ASSIGNMENT:

I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights to any third party without my/our prior written consent and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party.

Signed _____ on this _____ day of _____ 20_____

SIGNATURE AS USED FOR SIGNING CHEQUE

ASSISTED BY

CAPACITY

Terms & Conditions

- The subscriber shall be liable for all of his or her own hardware and other costs for connection to the KCS ISP services.
- KCS ISP will not be liable to the Subscriber nor to any associated party for damages, incidental or consequential, of any nature whatsoever.
- The Subscriber shall not, without the express written permission of KCS ISP resell or make available to any third party such services as they might receive from KCS ISP.
- The Subscriber must pay KCS ISP in advance for the selected service option, which payment must reach KCS ISP prior to the account expiry date. KCS ISP reserves the right to withhold access for overdue accounts, while the Subscriber shall continue to be liable for the service until the conditions of notice of termination are fulfilled. Direct debit payments may be processed up to 10 (ten) days prior to account expiry date in order to allow time to resolve any difficulties, which may arise.
- Intention to terminate this contract must be communicated in writing to KCS ISP giving one calendar months notice prior to the actual termination date.
- If the contract is terminated before the 12 month period, the client will be liable for the full length of the remaining term.
- KCS ISP is dependent on Fiber, Wireless Towers and cannot be held liable if/when the Fiber lines are down.
- KCS ISP isn't liable for any lightning damage or Acts of God.
- Clients must install their own surge protectors as needed.
- If your connection is suspended, the account holder will stay liable for the service term fees. There is a R100 reconnection fee.
- Speeds cannot be guaranteed, all connections are up to speeds.
- Signal can be influenced by Interference, lightning, wind and rains, some packages might not be available in certain areas.
- KCS retains the right to cancel any service rendered at any time.
- KCS retains the right to withhold any equipment passwords to protect the KCS Network or where monies are outstanding.
- All Internet Packages are best effort except where stated differently, all connections is subject to a FUP Policy (www.kcsisp.co.za).
- All peer to peer downloads & torrents have lowest priority and may be shaped if the network is under pressure.
- This is a 12 month contract, this agreement cannot be downgraded within the term; this agreement will be renewed for another 12 months if, no notice of one calendar month in advanced is received before the expiry of the contract term.
- KCS Retains the right to increase any fees as needed at any time during the contract term.
- All equipment stays the property of KCS Group (Pty) Ltd until the end of the contract term, if the contract is cancelled within the term KCS will remove all equipment and the installation amount will NOT be paid back to the client to redeem expenses.
- Home Broadband packages are not recommended for VOIP Services.
- All WiFi Passwords can only be changed at the Client Premises; all WiFi Password changes are charged at R150-00 per Change.
- KCS DO NOT keep any history of data used or Sites Visited.
- Please attach Account holder ID or Business Registration Documents & Proof of residence

2017-09-11

I have read, understood and accepted the Terms and Conditions of this agreement, and am aware of the pre-requisites.

DATE: _____

SIGNATURE: _____